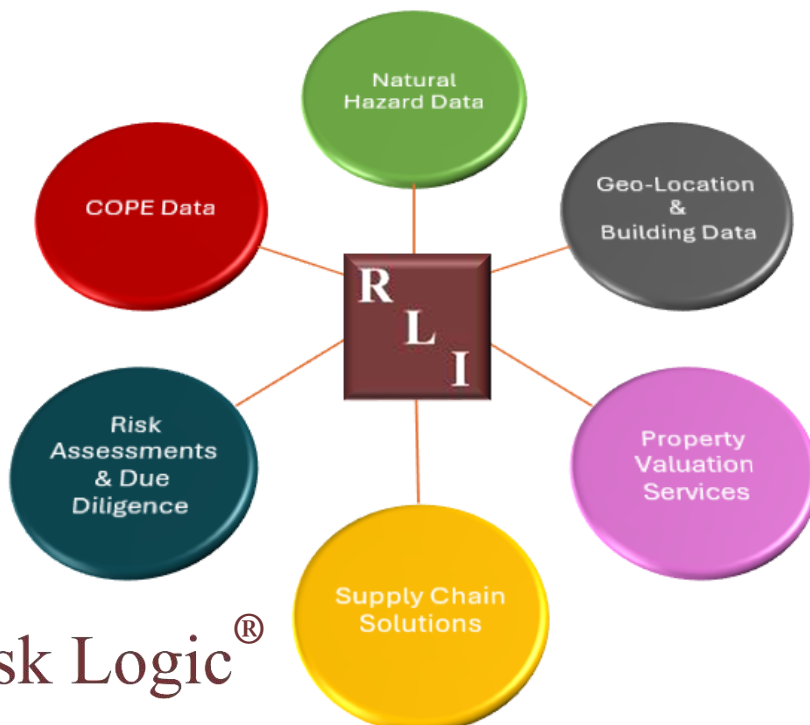


Risk Management Information System (RMIS)

The Risk Logic Risk Management Information System (RMIS) provides solutions for property insurance by providing tools and platforms to manage and mitigate risks effectively. RMIS helps insurance companies, brokers, and risk managers to streamline their processes, analyze data, and make informed decisions. Here are some key features and considerations of the Risk Logic RMIS in the context of property insurance solutions:

- **Data Management:** RMIS is capable of handling large volumes of data related to properties, including property values, locations, types of properties, occupancy, and historical loss data.
- **Risk Assessment and Analysis:** RMIS offers tools for assessing and analyzing risks associated with different properties, accounts, and portfolios. This includes risk scoring, COPE analytics, and modeling to identify potential hazards and vulnerabilities.
- **Claims Management:** Efficient claims management is essential in property insurance. RMIS solutions can facilitate the processing of claims, including reporting, tracking, documentation, and settlement.
- **Policy Management:** RMIS supports the management of insurance policies related to properties. This includes policy issuance, endorsements, renewals, and cancellations.
- **Compliance and Reporting:** RMIS helps ensure compliance with regulatory requirements related to property insurance. Whether the report is written in RMIS or provided in another format, the Risk Logic Data Migration Team can extract important COPE information.
- **Integration and Connectivity:** RMIS can integrate with other systems and data sources such as underwriting platforms, accounting systems, weather data providers, and geospatial information systems (GIS).
- **User Interface and Accessibility:** The user interface of the RMIS is intuitive and user-friendly for risk managers, underwriters, claims adjusters, and other stakeholders. RMIS is also available on all mobile devices.
- **Scalability and Customization:** RMIS is scalable to accommodate the growing needs of locations, accounts and portfolios. RMIS is customizable and can adapt to specific business requirements and workflows.
- **Security and Data Privacy:** Given the sensitive nature of insurance data, the Risk Logic RMIS platform (through Microsoft) adheres to high standards of security and data privacy. This includes measures such as encryption, access controls, and compliance with data protection regulations.
- **Vendor Support and Training:** Risk Logic offers comprehensive support services, including training, implementation assistance, and ongoing technical support to ensure the successful adoption and utilization of RMIS.



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RMIS Platforms

Risk Management Information System

Interactive Location Details
Interactive Location Mapping
View Open Impairments
View / Filter COPE Data
View / Filter Risk Score Data
View / Filter Loss Estimate Data
View / Filter Recommendation Data
View / Filter NAT CAT Data

Filter by Account: Apply Filter Showing only RLI Locations

Welcome to RMIS, Mason Reedy! Below are all Open Rec Responses as of 2/29/2024:

| Loc ID | Location | Rec # | Title | Type | Priority | Last Survey | Respond |
|--------|---|--------|--|--------------------|---------------|-------------|---------|
| 1 | DHL Supply Chain - Borderfree - 525 Dell Road, Carlstadt, NJ, USA | 16-1-1 | The existing fire protection equipment inspection program should be upgraded to include semiannual waterflow tests from the Inspector's Test | HE = HUMAN ELEMENT | I = ESSENTIAL | 12/13/2018 | |
| 1 | DHL Supply Chain - Borderfree - 525 Dell Road, Carlstadt, NJ, USA | 16-1-2 | A scheduled and documented preventive maintenance program for electrical equipment should be implemented. | HE = HUMAN ELEMENT | I = ESSENTIAL | 12/13/2018 | |
| 3 | Newgistics - 5959, 6015-6021 Randolph Street, Commerce, CA, USA | 18-2-1 | The Emergency Organization should be revised | HE = HUMAN ELEMENT | I = ESSENTIAL | 02/12/2018 | |
| 3 | Newgistics - 5959, 6015-6021 Randolph Street, Commerce, CA, USA | 18-2-2 | The Risk Logic Hot Work Permit System should be used during all cutting and welding, grinding or other spark producing procedures | HE = HUMAN ELEMENT | I = ESSENTIAL | 02/12/2018 | |

Showing all 190 Open Recommendation Responses

RMIS portfolio solutions offer property insurance companies and brokers a single platform for managing their portfolios more effectively. RMIS portfolio platforms can handle various aspects of risk management in property insurance, including data collection, risk analysis, reporting, and decision-making. With the Risk Logic RMIS portfolio platform, clients can manage several accounts and have the ability to drill down on a single account or location to obtain master SOVs, COPE data, Risk Scores, or Recommendations.

RMIS account solutions offer property insurance companies, insurance brokers and direct clients tailored solutions designed to manage risk and insurance-related information for an entire organization. Account-level RMIS platforms offer a range of features and functionalities to help insurance brokers, risk managers, and other stakeholders effectively manage their client's insurance needs, track relevant data, and facilitate decision-making. Update alerts on recommendations and impairments are provided in real time.

Risk Management Information System

Interactive Location Details
Interactive Location Mapping
View Open Impairments
View / Filter COPE Data
View / Filter Risk Score Data
View / Filter Loss Estimate Data
View / Filter Recommendation Data
View / Filter NAT CAT Data

Filter by Location: Apply Filter Showing All Locations

Welcome to Corporate Real Estate RMIS, Mason Reedy! Below are all Open Rec Responses as of 2/29/2024:

| Loc ID | Location | Rec # | Title | Type | Priority | Last Survey | Respond |
|--------|---|--------|---|--------------------|---------------|-------------|---------|
| R1 | 60 State - 60 State St, Boston, MA, USA | 20-2-1 | The existing Emergency Response Plan should be upgraded to include the following contingencies, members/responsibilities and procedures | HE = HUMAN ELEMENT | I = ESSENTIAL | 10/15/2020 | |
| R2 | Astor Crowne Plaza - 739 Canal Street, New Orleans, LA, USA | 14-1-1 | The existing Emergency Response Plan should be upgraded to include the following contingencies, members/responsibilities and procedures | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/30/2014 | |
| R2 | Astor Crowne Plaza - 739 Canal Street, New Orleans, LA, USA | 14-1-3 | A formal fire protection impairment program should be used to manage all sprinkler control valve closures and any other fire protection system | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/30/2014 | |
| R2 | Astor Crowne Plaza - 739 Canal Street, New Orleans, LA, USA | 14-1-4 | The following should be done in regard to the pressure reducing valves (PRV's) provided on the automatic sprinkler system in the Main Building: | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/30/2014 | |

Showing all 82 Open Recommendation Responses

Risk Management Information System

Location Manager - Rio Rancho

Welcome to RMIS, Mason Reedy! Below are all Open Rec Responses as of 2/29/2024:

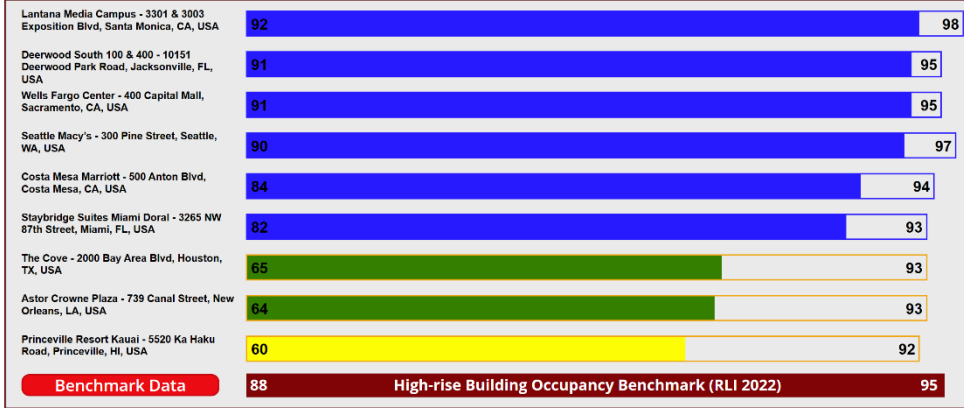
| Location | Rec # | Title | Type | Priority | Last Survey | Respond |
|---|--------|--|--------------------|-----------------|-------------|---------|
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-1 | It should be confirmed that an Emergency Response Plan exists with trained, assigned personnel trained for each operating shift. | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-2 | The existing fire protection equipment inspection program should be improved to include monthly visual inspections | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-3 | The Risk Logic Impairment Notification System should be used | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-4 | The existing in-house Hot Work Permit program should be improved to include fire watch duties in accordance with NFPA 51B | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-6 | A flushing investigation should be performed on the dry-pipe sprinkler system. | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-8 | Automatic sprinkler protection - Coating Addition | HE = HUMAN ELEMENT | I = ESSENTIAL | 01/31/2019 | |
| Rio Rancho - 1600 Rio Rancho Drive Southeast, Rio Rancho, NM, USA | 19-1-9 | Submit specifications and cut sheets for the insulated metal | CON = | IV = ADDITIONAL | 01/31/2019 | |

Showing all 11 Open Recommendation Responses

RMIS site-level solutions offer direct solutions to manage risk and insurance-related information for individual sites or locations within an organization. Site-level RMIS platforms offer a range of features and functionalities to help organizations effectively manage risks associated with their physical sites or properties. Locations have the ability to track and update recommendations in real-time. With the RMIS platform or mobile application, location users can trigger impairments, with automated notification to the corporate office, brokers or insurance carrier.

RMIS Interactive Dashboards & Analytics

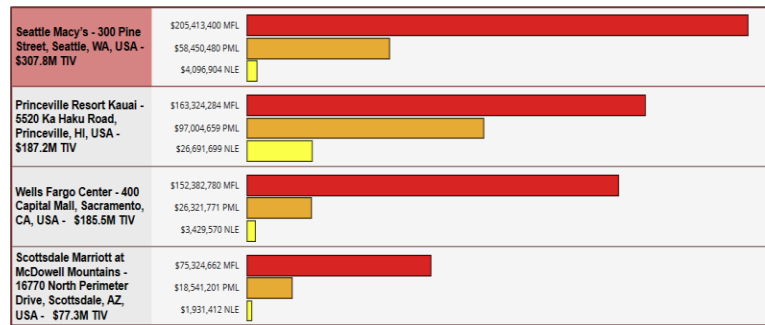
Risk Score Analytics with Benchmarking and SIC Codes for Modeling



| Rating Category | Maximum Potential Score | Original Score | Current Score |
|---------------------------|-------------------------|----------------|---------------|
| Construction | 8 | 7 | 7 |
| Occupancy | 13 | 13 | 13 |
| Fire Protection | 20 | 18 | 14 |
| Fire Exposure | 3 | 2 | 3 |
| Human Element | 19 | 12 | 19 |
| Natural Catastrophe | 7 | 6 | 7 |
| Recommendation Compliance | 10 | 8 | 9 |
| Business Interruption | 9 | 9 | 9 |
| Total Score | 89 | 75 | 81 |
| % of MAX | | 82% | 91% |

| Location | NLE (%) | NLE (\$) | PML (%) | PML (\$) | MFL (%) | MFL (\$) |
|--|---------|--------------|---------|--------------|---------|---------------|
| Seattle Macy's - 300 Pine Street, Seattle, WA, USA | 1.3% | \$4,096,904 | 19% | \$58,450,480 | 66.7% | \$205,413,400 |
| Princeville Resort Kauai - 5520 Ka Haku Road, Princeville, HI, USA | 14.3% | \$26,691,699 | 51.8% | \$97,004,659 | 87.3% | \$163,324,284 |
| Wells Fargo Center - 400 Capital Mall, Sacramento, CA, USA | 1.8% | \$3,429,570 | 14.2% | \$26,321,771 | 82.2% | \$152,382,780 |
| Scottsdale Marriott at McDowell Mountains - 16770 North Perimeter Drive, Scottsdale, AZ, USA | 2.5% | \$1,931,412 | 24% | \$18,541,201 | 97.5% | \$75,324,662 |
| Costa Mesa Marriott - 500 Anton Blvd, Costa Mesa, CA, USA | 1.6% | \$1,146,283 | 12% | \$8,661,157 | 53.6% | \$38,643,384 |
| Cielo Center - 1250 S. Capital of Texas Hwy, Austin, TX, USA | 1.8% | \$1,245,775 | 14.2% | \$9,815,592 | 30% | \$20,710,678 |

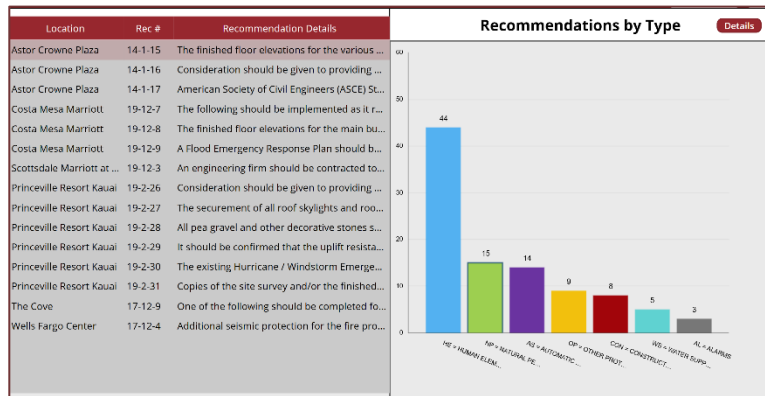
NLE/PML/MFL Loss Estimates



Natural Peril Risk Scoring

| Location | TIV | Flood Risk Score | Windstorm Risk Score | Storm Surge Risk Score | Earthquake Risk Score | Hailstorm Risk Score | Wildfire Risk Score | Lightning Risk Score |
|--|---------------|------------------|----------------------|------------------------|-----------------------|----------------------|---------------------|----------------------|
| Staybridge Suites Miami Doral - 3265 NW 87th Street, Miami, FL, USA | \$116,175,000 | 9 | 2 | 10 | 10 | 9 | 10 | 3 |
| Scottsdale Marriott at McDowell Mountains - 16770 North Perimeter Drive, Scottsdale, AZ, USA | \$77,252,577 | 3 | 8 | 10 | 9 | 10 | 9 | 5 |
| Costa Mesa Marriott - 500 Anton Blvd, Costa Mesa, CA, USA | \$72,079,281 | 8 | 8 | 10 | 5 | 10 | 10 | 10 |
| Cielo Center - 1250 S. Capital of Texas Hwy, Austin, TX, USA | \$69,035,592 | 9 | 7 | 10 | 10 | 9 | 9 | 5 |

Interactive Recommendation Charts



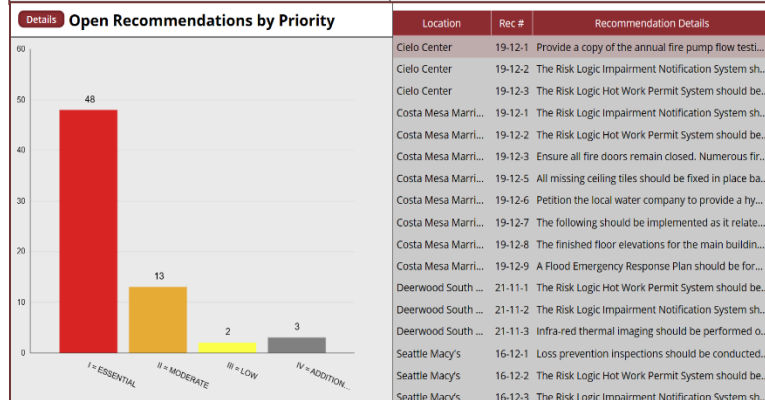
Document Database with External Links in RMIS

Click map image above to open in Bing Maps

Click here or flood map above to open FEMA website

Survey Reports and Documents

- 60 State Street - Boston, MA Report.doc
- 60 State Street, Boston, MA - 2020 Thermographic Report.docx
- 60 State Street, Boston, MA - 2021 Jurisdictional Report.docx
- 60 State Street, Boston, MA - 2022 SOV.xlsx



RMIS Report Writer and Mobile App



- Desktop and Mobile Application
- User-friendly dashboard with interactive analytics
- Customizable Reports
- Standard Recommendation Reports
- Capture Fire Pump Test Data
- Update Recommendations
- Generate or Restore Impairments
- Microsoft Based Application



The RMIS mobile report writer allows clients to customize reports according to their specific requirements and preferences. This includes adjusting report layouts, adding or removing data fields, and incorporating branding elements such as logos and colors. The application offers a user-friendly interface with drag-and-drop functionality.

Mobile and email notifications regarding impairments and recommendation status changes.



Clients can track the status of recommendations and impairment details from their mobile devices. This allows stakeholders to monitor progress, identify any delays or bottlenecks, and take appropriate action as needed to ensure timely completion.

Recommendation Tracking

| Number | Title |
|--------|---|
| 19-4-1 | Automatic sprinkler protection should be provided in all unprotected buildings/areas at 60 State. |

Description
Automatic sprinkler protection should be provided in all unprotected buildings/areas at this plant. Sprinklers should be designed in accordance with NFPA 13. Installation of Sprinkler Systems, for the associated occupancy. Risk Logic should be consulted for further specific details for the sprinkler design criteria prior to the design of the system and fabrication of any materials. Areas that are lacking sprinkler protection include: a. All unprotected areas of the Maintenance Area including support and storage areas b. Storeroom (22,700 sq. ft.) c. Branch Office (2,900 sq. ft.)

| | | |
|---|--|--|
| Status Completed | Type AS = AUTOMATIC SPRINKLERS | Priority 1 = ESSENTIAL |
| LE Before \$75,708,000 | LE After \$1,000,000 | Estimated Cost to Complete \$100,000 |
| Client Response Completed | Actual Completion Date 5/19/2020 | Cost Benefit Ratio 757.1 |
| Client Comments Automatic sprinkler plans were submitted to Risk Logic for review prior to installation. Fire Tech was the consulting firm that provide designs and completed installation. | | Actual Cost to Complete \$125,000 |

Client Attachments
60 State Sprinkler Plan Review...
Attach file

Buttons: Cancel / Done, Submit / Save

Impairment Tracking

| | | |
|---|--|---------------------------------------|
| * Status Impaired | * Impairment Type Emergency | RLI Tag Number 2024-04-27.1 |
| System Name Riser 4, Zone B | * Impaired System Sprinkler System - Dry | |
| Areas Affected Finished Goods Warehouse | Start Date 4/27/2024 10:37 | End Date 12/31/2001 00:00 |
| Impairment Description Weekend maintenance detected water leaks in the finished goods warehouse and traced it back to several sprinkler heads connected to Riser 4. | | |
| Precautions Taken 6 Items | Precautions Verified By John Doe | Impairment from Loss? Yes |
| Other Precautions Risk Logic and the primary carrier have been notified. | | |

Buttons: Cancel / Done, Submit / Save